

01 CUSTOMER & ORDER DETAILS

ONLINE ORDER NUMBER

FULL NAME

STREET ADDRESS

POSTAL CODE AND CITY

PHONE NUMBER

EMAIL ADDRESS

02 SELECT YOUR REQUEST

☐

EXCHANGE AN ITEM

☐

REQUEST A REFUND

03 ITEMS YOU ARE RETURNING

Enter the reason number

ITEM CODE	PRODUCT NAME	COLOR	SIZE	REASON*

* REASONS: 1 Don't like it 2 Too large 3 Too small 4 Wrong item 5 Late delivery 6 Not as shown 7 Damaged

04 ITEMS YOU WOULD LIKE IN EXCHANGE

ITEM CODE	REQUESTED PRODUCT NAME	COLOR	SIZE

NOTES / DESCRIPTION OF DAMAGE

05 BANK DETAILS FOR A REFUND

Complete only if requesting a refund

ACCOUNT HOLDER'S FULL NAME

IBAN

ACCOUNT HOLDER'S ADDRESS (STREET, ZIP, CITY)

BIC (IF REQUIRED)

RETURN INSTRUCTIONS

Email this form to trgovina@assportoutlet.si within 14 days of receiving the goods and include it with the goods you are returning.

Include the receipt (a copy is acceptable) and the item in suitable condition.

Return shipping costs are paid by the buyer. We do not accept COD parcels.